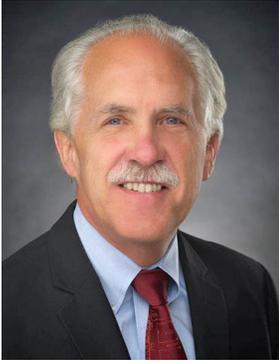


CHANGE AT THE HELM



Dr. Rick Ludwig

A heartfelt farewell to Dr. Rick Ludwig and a warm welcome to Dr. Alexander Park!

After nearly four decades of dedicated stewardship to Pacific Medical Centers, Dr. Rick Ludwig, Medical Director for US Family Health Plan (USFHP), retired at the end of April. Dr. Ludwig has

played an integral role in helping to shape the course and culture of PacMed and USFHP. Having served as a physician and patient advocate his entire medical career, Dr. Ludwig has been an integral leader in how our region cares for military families. His legacy will be felt for many years to come. We thank him for his service to US Family Health Plan, our network partners and plan members.

We are pleased to share that Dr. Alexander Park has accepted the role of Medical Director. Dr. Park joined USFHP in 2018 as Associate Medical Director for Care Management and Utilization. He first joined PacMed in 2012 as a primary care physician in Internal Medicine.



Dr. Alexander Park

“I look forward to continuing the strong partnership we have with our valued network providers,” he says. “Top of mind is working together to maintain and further improve quality of care and access for our honored military families in US Family Health Plan. Dr. Ludwig’s motto never loses luster: a healthy member is

a healthy health plan—and what’s good for them is what drives us forward, allowing us to keep serving patients for many years to come.”

Always a strong proponent of the power of primary care, Dr. Park has focused on helping USFHP’s nurse and social worker teams to provide comprehensive outpatient case management to health plan members. The team has reduced and prevented unnecessary hospitalizations and ED visits. In the area of utilization management, Dr. Park has worked to ensure that USFHP members receive the most appropriate, integrated and effective treatment across the network through our referral management program. He looks forward to expanding his existing role across other areas of the health plan and working closely with network partners.

Welcome Dr. Park!