

COMPLIANCE CORNER

Other Health Insurance

UNIFORMED FAMILY SERVICES HEALTH PLAN takes pride in paying claims right the first time, including claims where there is other health insurance (OHI). If a patient has any health insurance other than TRICARE, it is called OHI. OHI can be through an employer or a private insurance program. Determining which payer is primary can be difficult, as well as have an impact on timely and proper claim reimbursement. Below is some guidance to understanding the interaction between TRICARE and OHI.

USFHP at PacMed does not coordinate federal benefits. By law, TRICARE pays after all other health insurance, except for:

- Medicaid
- TRICARE supplements
- State victims of crime compensation programs
- Other federal government programs identified by the director, Defense Health Agency

Providers should submit claims for processing to a patient's OHI before submitting to TRICARE. Once primary benefits are received, forward the explanation of benefits along with a paper claim to:

USFHP at PacMed
Attention: Claims Department
1200 12th Ave. S
Seattle, WA 98144



For Patients on Medicare for ESRD:

- USFHP at Pacmed is secondary to Medicare for patients on End Stage Renal Disease (ESRD) coverage

As a reminder, verify your patient's health insurance by reaching out to the health plan or plans if they have any other health insurance. This keeps your records up to date and allows for timely claim processing and accurate reimbursement.

INVITATION: Help USFHP Advance Quality, Safety and Utilization Management

US Family Health Plan encourages you to serve as a member of the USFHP Quality, Safety, and Utilization Management Committee.

We welcome your ideas and suggestions on how service may be improved for providers and health plan members. To express interest in serving on this committee, or other committees that may be formed by USFHP, please contact USFHP Provider Relations: USFHPPProviderRelations@USFHPpacmed.org