



REMINDER: REGISTER WITH INSTAMED FOR DIRECT CLAIMS PAYMENT

For accelerated access to claim payments, USFHP at PacMed uses InstaMed for direct deposit into your existing bank account. You should experience no disruption to your current workflow—just choose to have electronic remittance advices (ERAs) routed to your existing clearinghouse.

Register for free for InstaMed Payer Payments:
www.instamed.com/eraeft

With InstaMed, USFHP at PacMed delivers claim payments via ERA and electronic funds transfer (EFT). ERA/EFT is a convenient, paperless and secure way to receive claim payments. Funds deposited directly into your designated bank account include the TRN Trace Reassociation Number, in accordance with CAQH CORE Phase III Operating Rules for HIPAA standard transactions.

TOOLS YOU CAN USE:

USFHPNW Provider Portal



US Family Health Plan providers can view USFHP eligibility and claims status electronically through our provider portal. In addition, referral coordinators can submit referrals and view authorization status on the portal. Our goal is to make working with us that much easier!

To set up your account, contact USFHP Provider Relations at ProviderRelations@USFHPpacmed.org

Already have a portal account? Please let your caregivers know they can gain access by reaching out to designated administrators in your organization.

Electronic Referral Now Available

We are pleased to announce providers can now submit referrals electronically through the **USFHP HealthTrio provider portal**. Users with a 'Referral Coordinator Active' role assigned to their profile can submit referrals for specialist, outpatient or facility admission services. Local administrators should contact ProviderRelations@USFHPpacmed.org for training on how to use this new feature and to get set up.

Type	Payer Name	SOP	SSI Payer ID	Payer Health Plan ID	Claims (827)	Secondary Available	File Level Acknowledgement	Claim Level Reporting
INST	PACIFIC MEDICAL CENTERS (PACMED USFHP)	COM	9999-048F	87347	●	●	●	PLR
PROF	PACIFIC MEDICAL CENTERS (PACMED USFHP)	COM	9999-048F	87347	●	●	●	PLR